

# Exhibit

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**From:** Ron Shuler [rshulerj@starbucks.com]  
**Sent:** 10/16/2017 11:15:28 AM  
**To:** Taz Mbodje [tmbodje@starbucks.com]; Carrie Teeter [cteeter@starbucks.com]; Catena Larosa [CaLarosa@starbucks.com]; Mariam Amor [mariamam@starbucks.com]; Gary Morrow [gmorrow@starbucks.com]; Ebony Hines [ehines@starbucks.com]; Hector Garces [hgarces@starbucks.com]; Kirk Brewster [kbrewste@starbucks.com]; Timinit Ashebir [tashebir@starbucks.com]; Jarvis Bautista [jbautist@starbucks.com]  
**Subject:** FW: Hot Shots - Fly insecticide in stores - DOH VIOLATION  
**Attachments:** Hot shot violation.pdf; TRIM\_20171016\_011127.mp4

FYI

Ron Shuler  
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**From:** Rami Kranz <rkranz@starbucks.com>  
**Date:** Monday, October 16, 2017 at 11:07 AM  
**To:** Ross Shadix <Ross.Shadix@starbucks.com>  
**Cc:** Kate McShane <kmcshane@starbucks.com>, Carla Ruffin <cruffin@starbucks.com>, Ron Shuler <rshulerj@starbucks.com>, Alexis Vertucci <avertucc@starbucks.com>, Jasmine Onumah <jonumah@starbucks.com>  
**Subject:** Hot Shots - Fly insecticide in stores - DOH VIOLATION

Hi all,

The DOH are hot for citing Hot shots in stores. By law, partners can't be in a store for more than Four hours in a 24hr period, with only one hot shot.

Please see attached video, it shows one store with 9 hot shots on top of the FOH cabinets. Pest control company is finding out which store this is.  
Attached is also a DOH violation for a hot shot in one of our stores.

Please, I ask again, for our partners safety, health and brand (protecting A grade), pass on this message onto the DM/SM and have them all removed.

Thank you,



**Rami Kranz**  
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